



52/SL/SHR/ 2017

January 11, 2017

The Secretary –Listing Department,  
Bombay Stock Exchange Limited,  
Floor 25, Phiroze Jeejeebhoy Towers,  
Dalal Street, Mumbai – 400 001.

**Stock Code: 504961**

Website: [www.listing.bseindia.com](http://www.listing.bseindia.com)

**Re: Quarterly Statements of Investors Complaint**

Dear Sir / Madam,

As required under Regulation 13(3) of the SEBI (LODR), Regulations, 2015, we are enclosing herewith quarterly statement of investor's complaint for the quarter ended December 31, 2016.

You are requested to kindly take the same on record.

Thanking you,  
Yours faithfully,

For Tayo Rolls Limited

(Prashant Kumar)  
Company Secretary &  
Compliance Officer



Encl: as above

**TAYO ROLLS LIMITED**

Regd. Office : Annex-2, General Office, Tata Steel Limited, Jamshedpur-831 001, Jharkhand, INDIA  
Corporate & Works Office : Large Scale Industrial Estate, Gamharia-832 108, Jharkhand, INDIA  
Office Phone : 91-657-2231355/6627101/103/140/141/142, Marketing Phone : 91-657-6627117/127, E-mail : [tayoregd@tayo.co.in](mailto:tayoregd@tayo.co.in)  
Fax : 91-657-6627143/200, website : [www.tayo.co.in](http://www.tayo.co.in), Corporate Identity Number : L27105JH1968PLC000818

**A TATA Enterprise**

**TSR DARASHAW LIMITED**  
**REPORT ON QUERIES AND REQUESTS RECEIVED FROM INVESTORS**  
**TAYO ROLLS LIMITED**

Company Code : YO  
 Company Series : ALL  
 Period From Date : 01-OCT-2016  
 Period To Date : 31-DEC-2016

Sl. No	QUERIES / COMPLAINTS/ REQUESTS RELATED TO	TOTAL RECEIVED	TOTAL REPLIED	PENDING DAYS 1-7 (days)	PENDING DAYS 8-15 (days)	PENDING DAYS 16-22 (days)	PENDING DAYS >22 (days)	TOTAL PENDING
<b>1</b>	<b>Payments</b>							
a	Instruments Found Already Paid / Payment Sent For Electronic Credit To Bank	1	1	0	0	0	0	0
b	Outdated, Duplicate Warrants And Changes On Live Warrants (Where New Instruments Being Issued)	0	0	0	0	0	0	0
c	Issue Of New Drafts Against Uncashed Drafts/ Recovery Drafts	0	0	0	0	0	0	0
d	Non Receipt Of Warrants (Where Recon In Progress)	0	0	0	0	0	0	0
e	Non Receipt Of Payments (Where New Instruments Already Issued)	0	0	0	0	0	0	0
f	Undeclared And Unpaid Amounts Transferred To ROC / IEPF	1	1	0	0	0	0	0
g	Miscellaneous	2	2	0	0	0	0	0
2	Annual Report	2	2	0	0	0	0	0
3	Bonus Issue	0	0	0	0	0	0	0
4	Change In Name / Status	0	0	0	0	0	0	0
5	Communication Received Through SEBI And Other Statutory/ Regulatory Bodies	1	1	0	0	0	0	0
6	Conversion / Demerger - Scheme Of Arrangement / Exchange/ Merger - Amalgamation Of Cos/ Subdivision	1	1	0	0	0	0	0
7	Dematerialisation/ Rematerialisation Of Securities	0	0	0	0	0	0	0
8	Document Registration	4	4	0	0	0	0	0
9	Legal Matters	0	0	0	0	0	0	0
10	Loss Of Securities	7	6	1	0	0	0	1
11	Nomination	0	0	0	0	0	0	0
12	Tax Exemption	0	0	0	0	0	0	0
13	Transfer Of Securities	1	1	0	0	0	0	0
14	Transmission Of Securities	1	1	0	0	0	0	0
15	Other Queries	7	7	0	0	0	0	0
	<b>TOTAL</b>	<b>28</b>	<b>27</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>
	<b>Request For</b>							
1	Change Of Address	4	4	0	0	0	0	0
2	Change In Bank Details	1	1	0	0	0	0	0
3	Issue Of New Certificates On Split/Consolidation/Renewal	3	3	0	0	0	0	0
4	Nomination	0	0	0	0	0	0	0
5	Pan Updation	0	0	0	0	0	0	0
	<b>TOTAL</b>	<b>8</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>GRAND TOTAL :</b>	<b>36</b>	<b>35</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>

**For TAYO ROLLS LIMITED**  
 (Prashant Khatwani)





Tayo Rolls Limited

Dear Sir,

**Sub : Extract of the Correspondence report required as per Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015 for the quarter 01.10.2016 to 31.12.2016**

As per your request, the required information is given below:

Serial No.	Details of Investor Complaints	No. of Complaints
1	Pending as on 01.10.2016	0
2	Received during the period ended 31.12.2016 (→received through SEBI, Stock Exchanges, MOCA, NSDL/CDSL, →Court/Consumer Forum matters instituted in the quarter where the Co./TSRDPL is involved and is accused of deficiency in service, →cases of fraudulent encashment, →letters regarding non-receipt of warrants received one month after the date of payment and where reconciliation of the payment is in progress and hence fresh instruments cannot be issued , →letters in the nature of a complaining tone)	1 (1-BSE)
3	Disposed off during the period ended 31.12.2016	1 (1-BSE)
4	Unresolved at the end of period ended 31.12.2016	0

**Details of Complaint**

One Complaint received from K M Bhatt through Bombay Stock Exchange Limited (BSE) pertaining to transmission / transfer of securities has been replied to.

The entire correspondence report for the period ended 31.12.2016 is attached so you may peruse the same and include any nature of correspondence as complaints, if you so desire.

Thanking you,

Yours faithfully,  
For **TSR Darashaw Limited.**

**Reema Jaiswal**  
(Associate Manager)

For **TAYO ROLLS LIMITED**

**(Prashant Kumar)**  
Secretary & Compliance Officer



**TSR DARASHAW LIMITED**

6-10, Haji Moosa Patrawala Ind. Estate, 20 Dr. E. Moses Road, Near Famous Studio, Mahalaxmi (W), Mumbai - 400 011.

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